Combined Quality, Environmental, Health & Safety Policy



QUALITY ENVIRONMENTAL HEALTH & SAFETY STATEMENT

This Policy represents the framework for planning and improving the IMS, including the quality of product and service, the condition of the environment in which the company operates and by providing healthy working conditions and continued consultation and participation of workers and their representatives.

Everyone is responsible for the quality, environmental impact & health and safety within the company, and are required to strive to achieve the highest possible standard.

L&N Scotland are committed to:

- 1. React and adapt continually to meet our customers' needs.
- 2. Enhance our working practices, personnel and product range.
- 3. Provide customers with the highest quality products and services.
- 4. Reduce risk, maintaining close relationships with our customers and suppliers.
- 5. Continually improve our Integrated Management System (IMS; ISO9001,14001,45001, 3834-2).

QUALITY ENVIRONMENTAL HEALTH & SAFETY OBJECTIVES

Main objectives are categorised as follows.

Quality

- 1. Continually improve IMS to achieve all quality requirements specified.
- 2. Address issues that arise in a timely and professional manner.
- 3. Deliver a quality product on time, every time.

Environmental

- 1. Continually improve IMS to achieve all environmental requirements specified.
- 2. Continual education of environmental awareness.
- 3. Working to reduce energy consumption and the effects of climate change.

Health & Safety

- 1. Continually improve IMS to achieve all health and safety requirements specified.
- 2. Continual education to prevent injuries and impairment of health.
- 3. Enabling a feeling of safety for employees, subcontractors & visitors by considering the nature of work & the real hazards that exist.

Business

- 1. Ensure our workforce has the necessary competence and facilities.
- 2. Work closely with our customers and suppliers, to reduce cost and minimise risk.
- 3. Improve our processes and utilise our experience to further expand our capabilities.

Customer

- 1. Continually enhance service and relations with our customers.
- 2. Strive to exceed our customers' requirements at all times.

For and on behalf of L&N (Scotland) Ltd

Sign:
Print: Craig Finnie (Managing Director)

www.lnscotland.com

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